

4th March 2022



Dulux Powders Coatings
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Dear Customer

Supply Update - Flood Impacts

As a result of the devastating floods in South East Queensland and NSW, we are currently experiencing delays in the supply of our Dulux Powder Coatings products in these areas.

Thankfully our distribution centers have not been directly impacted by the flood waters, but we are experiencing transport delays due to road closures and we expect the impact to our normal service levels to continue for the coming week.

Whilst all of QLD and Northern NSW will be impacted by the floods in some form, we hope that all those in the affected areas are okay.

We are here to support as best we can, our QLD & NSW based Sales Teams are contactable by telephone or video conference and will be back on the road when the immediate dangers have passed.

Our expert Customer Service, Specification and Advice Teams are also available via telephone or LiveChat to help with your enquiries.

Please contact us if you have any concerns or feedback regarding deliveries or site access issues currently impacting your business.

We appreciate this situation is frustrating and rest assured we will continue to provide updates as the situation becomes clearer. We thank you for your support during this challenging time.

Yours sincerely

A handwritten signature in black ink, appearing to read "Luke Mathers". The signature is fluid and cursive, with a prominent initial "L" and "M".

Luke Mathers
National Sales Manager
Dulux Powder Coatings

Worth doing, worth Dulux.®

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